

Foreclosures Initiated Develop Louisville



KPI Owner: Mary McGuire

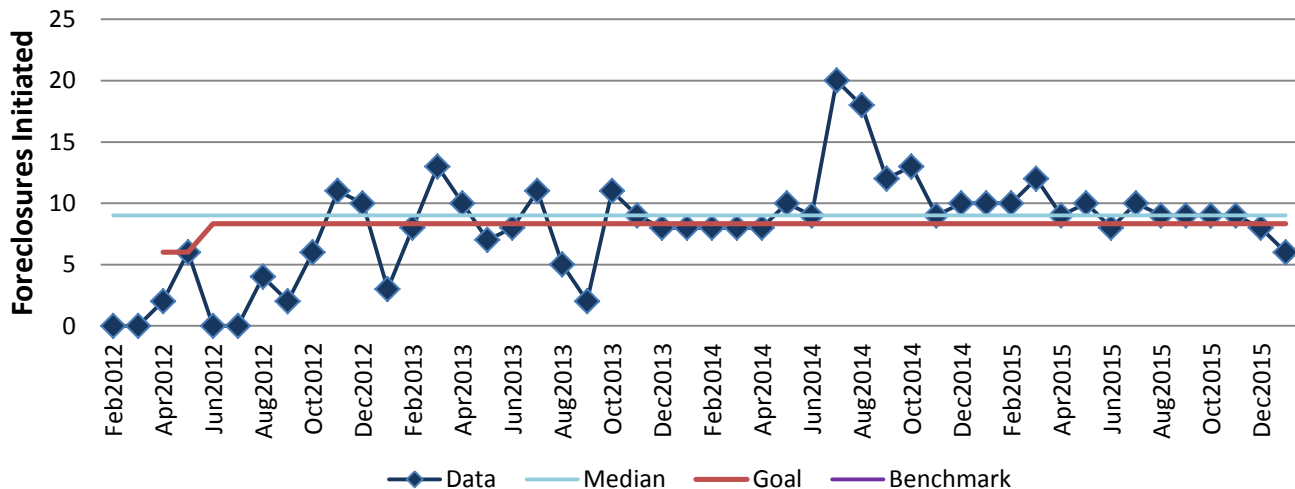
Process: VAP Foreclosure

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
<p>Baseline: TBD</p> <p>Goal: Initiate 100 VAP Foreclosures in FY14; this relates to Mayor's Goal 16: Resolve Abandoned Properties; it is an Initiative to systematically foreclose on vacant and abandoned properties in targeted areas</p> <p>Benchmark: TBD</p>	<p>Data Source: SharePoint List</p> <p>Goal Source: IDT and Department Team Goal</p> <p>Benchmark Source: TBD</p>	<p>Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions</p> <p>Measurement Method: Count of vacant/abandoned properties on which Metro has initiated a VAP foreclosure</p> <p>Why Measure: Foreclosure helps return an abandoned property to productive use by changing the owner(s)</p> <p>Next Improvement Step: Department will work with County Attorney to identify resources to continue relationship with private counsel.</p>

How Are We Doing?

Feb2015-Jan2016 12 Month Goal	Feb2015-Jan2016 12 Month Actual		Jan2016 Goal	Jan2016 Actual	
100	109		8	6	
Foreclosures Initiated	Foreclosures Initiated		Foreclosures Initiated	Foreclosures Initiated	

Foreclosures Initiated



The seven basic quality tools, "5 Whys" technique, brainstorming and other methods will be applied to the measure graphed above. The purpose of using the tools/methods is to understand what makes performance less than desirable if performance is not best in class.